



## 2nd Quarter April 2024

**Office Hours:**  
**Monday-Friday**  
 9:00 a.m.-4:00 p.m.

**Drive-Up Hours:**  
**Monday-Thursday**  
 8:00 a.m.-4:30 p.m.

**Friday**  
 8:00 a.m.-5:00 p.m.

**1st & 3rd Saturday**  
 8:00 a.m.-12:00 p.m.

### Quarterly Dividends

Dividends were paid on April 1, 2024, on a daily average account balance of \$100.00 or more.

Dividends paid for January, February, and March 2024 are shown on your April statement.



## Northwest Missouri Regional Credit Union Established in 1993



Stop in and say hello to

Amy and Heather

and meet our new

employees.

Account Specialist—

Shelley Combs and

Collections—

Delaney McIntyre.

### Holiday Closings:

May 27th for Memorial day

June 19th for Juneteenth

### WE NOW OFFER AN ATM CARD

The Credit Union offers a Mastercard® ATM Card with our Savings accounts.

Apply on our website or give us a call if interested in an ATM only card.

An application is necessary for each account holder requesting an ATM card.

(Account owners under the age of 18 can not apply online.)  
ATM card daily limit is \$1,000 for ATM withdrawals.

Lost or Forgot your PIN? Call 1-800-992-3808

**MOBILE APP COMING SOON**

## Extra Extra Read all about it!

### **Come join us for our Annual Meeting Wednesday, April 24th at 6 pm at Maryville Senior Center!**

Needing a fun night out? Games, Door Prizes and an all around fun evening is in store! Please RSVP to the Credit Union by calling (660-582-5747) or stopping by before April 17th. We look forward to seeing you and your family there!

### Board Members

Virgil Albertini

Becky Byland

David Primm

John Rhoades

Ray Courter

Coby Lamb

Kirby Sybert

Nick Freeman

Patricia Wyatt

### Supervisory Committee

Ray Courter

Stephen Houts

Kristi Kirkpatrick

3012-0424 NEWS

Coverage for every stage of life Designed



TruStage™

for credit union

members

Different life stages mean different responsibilities. As those commitments grow and change, make sure your insurance is keeping up right along with them.

Let TruStage® help protect you, your loved ones, and the life you've built. We make insurance simple and straightforward, with the service and support you deserve. We're here to help you every step of the way.

**Brought to you by your credit union**

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Visit us at [TruStage.com](http://TruStage.com)

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**Credit Union Member Offer  
ACTIVATE. CELEBRATE.**



Get \$50 when you switch to T-Mobile.  
After rebate via virtual prepaid card when you port-in a new voice line on a qualifying plan.

Scan QR code to get this deal,  
or visit [CUmobile.lovemycreditunion.org](http://CUmobile.lovemycreditunion.org)

**Please call or stop by the Credit Union to update your account information!**

Have you updated your address/phone number lately?

Did you get a new driver's license?

Do you have a beneficiary on your account?

The Credit Union will be going to a new computer system and it will require staff to do training. Please bear with us, as we all go through the change!



**Conversion**

Friday, May 31st  
Closing at 3:00

&

Saturday, June 1st  
Closed

**E-Banking Down**

Friday, May 31st  
5:00pm

to

Monday, June 3rd  
8:00am



Please be patient with our staff during these difficult times

Thank you for your understanding

**PREMIUM ENFACT® TEXT NOTIFICATIONS**

**Premium EnFact® text notifications are a new feature of our Fraud Monitoring program\*\* beginning April 2<sup>nd</sup>, 2024!**

**How It Works: If our system detects suspicious activity on your debit or ATM card, you'll receive a text message from the number 37268 with details about the suspicious transaction.**

**You will need to respond to the text with a YES that the transaction is ok or NO that the transaction is fraud. If you indicate the transaction is fraud, you'll receive another message with a phone number to call for follow-up and your card will be shut off. If the transaction is ok, you're all set. The system will mark the transaction as OK, and you can get on with your day – simple as that!**

**NWMRCU cardholders are automatically enrolled in the text fraud monitoring. If we have your mobile phone number on file, you don't have to do anything. It's really that easy. If there is suspicious activity, we'll send a text alert right away.**

**If you need to update your mobile phone number give us a call at (660) 582-5747.**

**\*\*NWMRCU utilizes a third party to monitor fraudulent transactions. You could be contacted via text message or a phone call. We do not charge for the service, but message and data rates may apply. These charges are normally from your data provider. You can opt out of the service.**

**TODAY.TOMORROW.TOGETHER**

